



# DISCLAIMER

## General conditions of use

### 1 PROVISION OF GENERAL DATA AND INFORMATION

Kluman & Balter makes every effort to ensure that the information and data contained on its website is correct. However, we can accept no liability or guarantee that the information and data provided is up-to-date, correct and complete. This also applies for all other websites referred to by means of a hyperlink. Nor is Kluman & Balter responsible for the contents of such websites reached by means of such a link. Kluman & Balter reserves the right to modify or supplement the information or data provided without prior notice.

### 2 LIABILITY

Kluman & Balter does not assume any liability for the availability or freedom from troubles of the services offered under <https://www.klumanandbalter.com> by partner enterprises. Nor does Kluman & Balter assume any responsibility or liability that the services offered by partner enterprises under [Brenntag.com](https://www.brenntag.com) comply with statutory regulations. Any liability for actions of partner enterprises is excluded.

Wherever Kluman & Balter offers services itself, the General Terms and Conditions of the respective Kluman & Balter group company offering the services shall be applicable and these are available at the appropriate place.

As for the rest, Kluman & Balter can only be held liable - on whatever legal grounds, including forbidden actions - if authorised representatives or executive staff of Kluman & Balter cause a damage through gross negligence or with intent or culpably violate an obligation that is essential to the contract (cardinal obligation) in a manner that endangers the purpose of the contract, or if persons employed in performing an obligation of Kluman & Balter who are not authorised representatives or executive staff violate an obligation that is essential to the contract (cardinal obligation) in a manner that endangers the purpose of the contract through gross negligence or with intent.

If authorised representatives or executive staff of Kluman & Balter violate a cardinal obligation through slight negligence, Kluman & Balter's liability is restricted to such typical damage that was reasonably foreseeable on conclusion of the contract.

The liability of Kluman & Balter according to the product liability law and other mandatory statutory regulations remains unaffected by the foregoing limitation of liability. Any further liability on the part of Kluman & Balter is excluded.

Price quotations for products and services shown at [klumanandbalter.com](https://www.klumanandbalter.com) are subject to correction.

### 3 COPYRIGHT

The content of the Kluman & Balter website is copyright protected. The copying of information or data, particularly the use of texts, parts of texts or pictorial material, requires the prior consent of Kluman & Balter Ltd. The texts and pictorial material offered expressly for further distribution in the "Press forum" chapter are exempted from this.

### 4 APPLICABLE LAW

All information or data, its use and the log-in into Kluman & Balter websites as well as all actions, tolerations or nonactions associated with the Brenntag websites are subject exclusively to English law and under the jurisdiction of the English Courts.



# Kluman & Balter and Brenntag on the topic of Data Protection

We are very concerned about the safety of personal data such as name, address, phone number or e-mail. Our web activities are thus governed by the laws on data protection and data security. In the following we will explain just what information we collect if necessary and how we handle this.

## 1 PERSONAL DATA

In principle, the protection of your personal data takes top priority for Kluman & Balter and Brenntag. This is why we do not collect any personal data through our website without your consent. You alone decide whether you want to give us this data or not, for example during registration, in a survey, etc.

We generally use your personal data to answer your enquiry, process your order or give you access to special information or offers. In the interests of customer relations, it may furthermore be necessary to save and edit your personal data and, e.g. pass it on to our group companies to better deal with your wishes or improve our products and services. We (or third parties on our behalf) may also use this data to inform you of Kluman & Balter and Brenntag offers which may be useful for your business, or to carry out online surveys through which we can better meet your requirements. Data that is not needed will be deleted immediately.

Naturally, we will also respect your wish not to use your personal data to assist our customer relations - particularly for direct marketing or market research. We will neither sell your personal data to third parties nor distribute this in any other manner.

## 2 NON-PERSONAL DATA

When you access our websites, information is occasionally collected automatically (i.e. not through a registration), whereby this information cannot be assigned to a specific person (e.g. Internet browser and operating system used; domain name of the Website from where you arrived; number of visits, average dwell time, pages called up). We and our group companies use this information to determine the attractiveness of our websites and improve their contents.

## 3 "COOKIES" - INFORMATION THAT IS AUTOMATICALLY STORED ON YOUR COMPUTER

When you visit one of our websites, information may be saved on your computer as a "cookie" which is then automatically recognised the next time you visit the site. Cookies, for example, allow us to adapt a website to your interests or to save your password so that you do not have to enter it every time you visit the site. If you do not want us to recognise your computer, please set your Internet browser so that it deletes cookies from your computer hard disk, blocks all cookies or warns you before saving a cookie.

## 4 CHILDREN

Children should not send personal data to Kluman & Balter websites without the consent of their parents or guardian. Kluman & Balter advises all parents and guardians to teach their children how to safely and responsibly handle personal data on the Internet. Kluman & Balter will at all events not knowingly collect the personal data of children or in any way use this or disclose this to third parties without authorisation.

## 5 SAFETY

Kluman & Balter takes precautions to ensure the safety of your personal data. Your data will be conscientiously protected against loss, destruction, falsification, manipulation and unauthorised access or unauthorised disclosure.

## 6 LINKS TO OTHER WEBSITES

The Kluman & Balter websites contains links to other websites. Kluman & Balter is not responsible for the data protection strategy or the contents of these other websites.

## 7 QUESTIONS AND COMMENTS

If you have any questions or comments on data protection as practised by Kluman & Balter (for example the inspection and update of your personal data) please contact us under the keyword "Data Protection". The further development of the Internet will also affect our data protection strategy. Alterations will be announced on this page in due time.